



# A Note To Wendy's Franchisees...



## Old Trail Can Expedite Your Phone Order If You Have This Information Ready When You Call

*We don't want to keep you on the phone any longer than we have to. So, when you have the following information ready in this sequence when you make your call...we can complete your order **BETTER, FASTER and ACCURATELY.***

- 1 \$15 Minimum Order
- 2 Name of Franchise
- 3 Your Old Trail Assigned Franchise Account Number
- 4 Your Name
- 5 Your Purchase Order Number
- 6 Ship To Address (where you want your order sent)
- 7 Shipping Method (ground, 2nd day/overnight, etc.)
- 8 Your Phone Number
- 9 Form Number and Name of Product (Check the catalog or order form - form #'s are also on each item)
- 10 Quantity (number of kits, packages, individual products needed)

**WHEN ORDERING BY PHONE, CALL: 1-800-837-1075**  
Customer Service Office Hours: 8 am to 4:30 pm, EST

*or*

**PLACE YOUR ORDER 24 HOURS A DAY USING OUR  
AUTOMATED VOICE LINE AT: 1-800-255-9661**

*or*

**ORDER ONLINE @ [www.oldtrailprinting.com](http://www.oldtrailprinting.com)**

**NOTE TO FRANCHISEES: PLEASE SUBMIT ALL STATIONERY  
ORDERS SEPARATELY USING PAGE 21 – PROVIDING A SAMPLE  
TO US WILL ALSO HELP DEFINE IMPRINT INFORMATION.**