



A Note To Wendy's Franchisees...



Old Trail Can Expedite Your Phone Order If You Have This Information Ready When You Call

*We don't want to keep you on the phone any longer than we have to. So, when you have the following information ready in this sequence when you make your call...we can complete your order **BETTER, FASTER and ACCURATELY.***

- 1** Name of Franchise
- 2** Your Old Trail Assigned Franchise Account Number
- 3** Your Name
- 4** Your Purchase Order Number
- 5** Ship To Address (where you want your order sent)
- 6** Shipping Method (ground, 2nd day/overnight, etc.)
- 7** Your Phone Number
- 8** Catalog Form Number and Name of Product
- 9** Quantity (number of kits, packages, individual products needed)

WHEN ORDERING BY PHONE, CALL: 1-800-837-1075
Customer Service Office Hours: 8 am to 4:30 pm, EST

or

**PLACE YOUR ORDER 24 HOURS A DAY USING OUR
AUTOMATED VOICE LINE AT: 1-800-255-9661**